

# Privacy Policy

## International Disability Card

### 1. Introduction

This Privacy Policy applies to the processing of personal data of visitors to the website [www.internationaldisabilitycard.com](http://www.internationaldisabilitycard.com), operated by International Disability Card (hereinafter referred to as "IDC"). IDC respects the privacy of its website visitors and processes personal data with due care and in accordance with applicable data protection laws and regulations, including the General Data Protection Regulation (GDPR). This Privacy Policy explains how personal data is collected and used.

### 2. Purpose of Processing Personal Data

IDC may process personal data of visitors for one or more of the following purposes: the issuance or renewal of an International Disability Card; handling inquiries and complaints; and conducting customer satisfaction research.

IDC processes the following data from all website visitors: IP address and cookie data. In addition, visitors may voluntarily provide personal data via the website for the purposes listed above. IDC processes only personal data that is provided directly by the user, which may include: first and last name; address details; telephone number; email address; IP address; and any other personal data voluntarily submitted by the user.

### 3. Collection of Personal Data

Personal data is collected in the following ways: through the use of the website and its cookies; and through the direct provision of personal data by the user.

### 4. Security of Personal Data

IDC takes the protection of personal data seriously and has implemented appropriate technical and organizational measures to safeguard personal data against misuse, loss, unauthorized access, unwanted disclosure, unauthorized modification, or other unlawful processing.

### 5. Disclosure to Third Parties

IDC does not share personal data with third parties. The International Disability Card is produced internally, and personal data is never shared with suppliers or external parties.

### 6. Data Retention

Personal data is not retained longer than necessary for the purposes for which it was collected, unless a longer retention period is required by law. Submitted data is retained for a maximum period of one (1) year in order to provide the following services: automatic renewal (if requested by the customer) and replacement guarantee. Personal data may be deleted at any time upon request, without providing a reason, by contacting [privacy@internationaldisabilitycard.com](mailto:privacy@internationaldisabilitycard.com).

### 7. Cookies

The website uses cookies. Usage data may be used at a later stage to improve website performance. Any data used for this purpose is anonymized.

### 8. Links to Third-Party Websites

The website may contain references or hyperlinks to third-party websites. IDC is not responsible for the manner in which such third parties process personal data. Visitors are advised to consult the privacy policies of these third-party websites.

## **9. Amendments**

IDC reserves the right to amend this Privacy Policy unilaterally. Any changes will be published on the website. Visitors are advised to review the Privacy Policy regularly to stay informed of updates.

## **10. Contact**

If you have any questions regarding this Privacy Policy, please contact [support@internationaldisabilitycard.com](mailto:support@internationaldisabilitycard.com).